

Lessons Management Forum – What does success look like?

Program Day One | Tuesday 22 March 2022

Time	Presentation
9.00am	Registration opens
10.00am	Welcome and Opening Welcome to Country, introductions
10.15am	Opening address Greg Leach, Commissioner, <i>Queensland Fire and Emergency Services</i>
10.30am	Using reseach to learn future lessons about disaster exercises (Part 1) Mark Ryan, <i>C3 Resilience</i>
11.00am	Morning tea
	Learning from lessons
11.30am	Lessons management: an important enabler for change Josipa Matesa, <i>Resilience NSW</i> and Scott Colefax, <i>NSW National Parks and Wildlife Service</i> <i>Presenting on behalf of the NSW SEMC Lessons Management Advisory Group</i>
12.00pm	The learning process: what's missing? Mark Thomason
12.30pm	Regaining trust in debriefs Coralie Muddle and Ian Phipps, <i>Queensland Fire and Emergency Services</i>
1.00pm	Lunch
	Lessons management recognition
2.00pm	Lessons Management Award, sponsored by C3 Resilience Annoucement of the Lessons Management Award and presentation from award winner
2.30pm	Selling the need for Lessons Management: bringing the workforce along Dan Meijer and Josh Atkins, <i>NSW Rural Fire Service</i>
3.00pm	Afternoon tea
	Community driven lessons
3.30pm	Community Centred Learnings from the K'gari (Fraser Island) Bushfire Review Corinne Mulholland, <i>Office of the Inspector-General of Emergency Management</i>
4.00pm	Success: a great reality check Janelle Wheatley and Scott Hanckel, <i>ACT Emergency Services Agency</i>
4.30pm	Success is learning from and with our communities Mike Wassing, <i>Queensland Fire and Emergency Services</i>
5.00pm – 7.00pm	Networking function <i>Available to those attending in-person</i>

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Time	Presentation
9.00am	Registration opens
	The future of lessons
10.00am	Recap: Lessons Management Forum Day One Forum Host
10.15am	Closing the loop: moving from lessons we don't learn to lessons we do Alistair Dawson, <i>Office of the Inspector-General Emergency Management</i>
11.00am	Morning tea
	COVID-19 lessons
11.30am	Learnings from a unique response Joe Buffone, <i>Emergency Management Australia</i>
12.00pm	Defence lessons identified from COVID-19 Alan Hunter, <i>Department of Defence</i>
12.30pm	A terror attack, a volcanic eruption and COVID-19 Claire Bibby Claire Pettigrew and Des Hosie, <i>LessoNZ Community of Practice</i>
1.00pm	Lunch
	Change in lessons perspectives
2.00pm	Disaster recovery from an Indigenous service perspective Pou Vaeau, <i>Victorian Aboriginal Child Care Agency</i>
2.30pm	Finally: a whole-of-government framework for lessons management Australian Civil-Military Centre
3.00pm	Using reseach to learn future lessons about disaster exercises (Part 2) Mark Ryan, <i>C3 Resilience</i>
3.15pm	Closing remarks, followed by afternoon tea

THE FORUM

Is open to everyone and will again bring together lessons management practitioners, those interested in this area, and those new to the area to share good practice, learnings and innovations.

REGISTRATION OPTONS

The forum will be hosted as a hybrid event, allowing attendance in person, or virtually for those unable to travel to Brisbane.

In-person registration **\$395** | Virtual registration **\$245**

NETWORKING EVENT

A networking event with drinks and canapes will be held at the conclusion of the Day One program, for those attending in-person.

MORE INFORMATION

For more information please contact AFAC via email events.afac@afac.com.au or phone +61 3 9419 2388.

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