

# Toolkit 2-2 Community recovery further resources





AUSTRALIAN DISASTER RESILIENCE  
HANDBOOK COLLECTION

Toolkit 2-2 Community  
recovery further resources

Toolkit 2-2

Supporting document for the implementation of *Australian Disaster Resilience Community Recovery Handbook* (AIDR 2018).



**Australian Government**  
**Department of Home Affairs**

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# Further Resources

## Children and young people

*Child-centred disaster risk reduction: can disaster resilience programs reduce risk and increase the resilience of children and households?* (Ronan, Haynes, Amri, Towers, Alisic, Davie, Ireland & Petal 2016) *Australian Journal of Emergency Management*, Volume 31, Issue 3. pp. 49-58.

*Child Friendly Spaces: protecting and supporting children in emergency response and recovery*, (Stuart, Williams, Davie & Erwin 2014) *Australian Journal of Emergency Management*, Volume 29, Issue 1.

*Children and young people: Emergency Management Roundtable key findings and recommendations, April 2014* (Victorian Council of Social Services (VCOSS) 2014)

*Children aren't liabilities in disasters – then can help, if we let them* (Eriksen, Amri, Towers, Calgaro, Richardson, Haynes & McKinnon 2018) *The Conversation*.

## Health

*Australian health management plan for pandemic influenza* (Department of Health, Commonwealth of Australia 2014).

*The Impact on Women's Health of Climatic and Economic Disaster, Position Paper 2014* (Parkinson, Duncan & Weiss 2014) *Drysdale, Victoria: Australian Women's Health Network*.

*Working with communities in health and human services* (Taylor J, Wilkinson D & Cheers B 2008) *South Melbourne: Oxford University Press*.

## Useful toolkits and field guides relating to culturally and linguistically diverse communities

*A practical reference to religious and spiritual diversity for operational police* (Australia New Zealand Policing Advisory Agency (ANZPAA) 2010)

*Keeping our mob safe: a national emergency management strategy for Indigenous remote communities* (EMA 2007). The aim of the strategy is to improve community safety in remote Indigenous communities through a more coordinated approach to emergency management at local, state/territory and national levels. *Managing the impact of global crisis events on community relations in multicultural Australia: background report City East, Queensland: Multicultural Affairs Queensland & the Department for Victorian Communities* (Bouma, Pickering, Halafoff & Dellal 2007).

*The Speaking Land: myth and story in Aboriginal Australia* (Berndt & Berndt (eds.) 1989) *Ringwood, Victoria: Penguin Books*.

## Psychological First Aid and psychosocial support

*Emergent phenomena and the sociology of disaster: lessons, trends and opportunities from the research literature* (Drabek & McEntire 2003) *Disaster Prevention and Management, vol. 12, issue 2, pp. 97-112. Psychological First Aid* (Australian Red Cross and Australian Psychological Society 2013)

*Men reveal the emotional and personal costs of the Black Saturday bushfires in Victoria, Australia* (Parkinson & Zara 2016) in Enarson E & Pease B 2016, *Men, masculinities and disaster: revisiting the gendered terrain of disaster*

*Mental Health First Aid* (Mental Health First Aid Australia)

*Psychosocial interventions—a handbook* (International Federation of Red Cross & Red Crescent Societies & International Federation Reference Centre for Psychosocial Support 2009)

*Review of community support and recovery arrangements following disaster. Canberra: Department of Family and Community Services* (Community Services Ministers' Advisory Council, Disaster Recovery Subcommittee 2004).

*Remembering: Community commemoration after disaster, Handbook of disaster research* (Forrest 1993, cited in Eyre 2007)

*The Road to Recovery: Coping with Stress after an Emergency* (Gordon 2017)

*The Road to Resilience* (American Psychological Association 2018)

*Supporting the recovery, Renewin' Strathewen* (Strathewen Community Renewal Association 2010) *Strathewen, Victoria*

*When disaster strikes: how individuals and communities cope with disaster* (Raphael B 1986) Basic Books, New York.

## Needs assessments

The European Union, the UN Development Group, and the World Bank have collaborated on the development of guides for conducting Post Disaster Needs Assessments (PDNA) and for preparing Disaster Recovery Frameworks (DRF). Both guides are based on good practices and experiences from around the world, and are intended to coalesce international and local support behind a single, government-led post disaster recovery process.

The PDNA Guidelines and the DRF Guide are complementary tools that are designed to avoid the duplication of efforts, streamline the recovery process and provide an evidence base for resource mobilization.

<http://www.undp.org/content/undp/en/home/librarypage/crisis-prevention-and-recovery/pdna.html>

*Inter-Agency Standing Committee - Needs Assessments*

*Operational Guidance for Coordinated Assessments* (UN Inter-Agency Standing Committee (IASC) 2011) (preliminary version)

*Operational Guidance for Coordinated Assessments in Humanitarian Crises* (Inter-Agency Standing Committee (IASC) 2012) (Final Version)

## Business continuity planning

*Australian Government Organisational Resilience Health Check*

*Business continuity—managing disruption-related risk, AS/NZS 5050:2010* (Standards Australia 2010)

## Community engagement and accountability

*Accountability to Affected Populations in Early Recovery: Examples of Good Practice* (Global Cluster for Early Recovery 2016)

*A Guide to Engaging in Disaster Recovery* (International Association for Public Participation Australasia (IAP2) 2015)

*Collaboration is the key: lessons from the South Australian Government's recovery operation, Lower Eyre Peninsula bushfire, January 2005* (State Recovery Committee, South Australia 2005) *Adelaide, South Australia: Department for Families and Communities (Office of Recovery)*.

*Community Engagement and Accountability Toolkit* (International Federation of Red Cross and Red Crescent Societies 2017)

*Government communication strategies for community recovery following the ACT Bushfire January 2003* (Beckenham & Nicholls 2004) *Australian Journal of Emergency Management, vol. 19, issue 4, pp. 67-75*.

*The Sphere Handbook: Humanitarian Charter and Minimum Standards in Humanitarian Response*

## Monitoring and evaluation

*100 Day Report (Victorian Bushfire Reconstruction and Recovery Authority (VBRRRA), State Government of Victoria 2009)*

*A Monitoring & Evaluation Framework for Disaster Recovery Programs (Australia and New Zealand School of Government 2016)*

*AUSAid Monitoring, Evaluation and Learning Framework Policy*

*Model for Social Learning and Sustainable Development*

*QI Framework Monitoring and Assurance Framework for Emergency Management (IGEM Victoria)*

*QI Framework (IGEM Queensland)*

## Financial and non-financial assistance

Australian Red Cross guidance on appeals management

*Communities Responding to Disasters: planning for spontaneous volunteers (AIDR 2017)*

*Legal assistance and community recovery after the 2009 Victorian bushfires: The Bushfire Legal Help response (Victoria Legal Aid 2010)*

## Australian Government assistance to individuals, families and communities outside of the Natural Disaster Relief and Recovery arrangements

### Financial assistance

The Department of Human Services administers a number of different financial assistance payments to people impacted by a disaster.

- *Australian Government Disaster Recovery Payment* - for eligible as a direct result of a major disaster. This payment is administered by the Department of Human Services. Further information is at: [www.humanservices.gov.au/individuals/help-emergency](http://www.humanservices.gov.au/individuals/help-emergency)
- *Disaster Recovery Allowance* - Intended to provide short term income support to eligible employees, primary producers and sole traders who experience a loss of income as a direct result of a disaster. Further information is at: [www.humanservices.gov.au/individuals/help-emergency](http://www.humanservices.gov.au/individuals/help-emergency)
- *Australian Victim of Terrorism Overseas Payment* - This scheme provides financial assistance for Australian residents who are harmed or whose close family member is killed as a direct result of declared overseas terrorist act. Further information is at: [www.humanservices.gov.au/individuals/help-emergency](http://www.humanservices.gov.au/individuals/help-emergency)
- *Special Child Care Benefit* - This payment may be made to eligible individuals to help with the cost of childcare for families affected by a crisis or disaster. Further information is at: [www.humanservices.gov.au/individuals/help-emergency](http://www.humanservices.gov.au/individuals/help-emergency)
- *Crisis Payment* - This assistance is available for individuals receiving an income support payment who have had to leave their home and establish a new home due to extreme circumstances such as a natural disaster.

**Note:** Individuals will not be able to receive the Crisis Payment if they qualify for a state or Commonwealth disaster payment for the same event.

Further information on the above assistance is at: [www.humanservices.gov.au/individuals/help-emergency](http://www.humanservices.gov.au/individuals/help-emergency)

*Emergency relief handbook* (Department of Health and Human Services, Victorian Government 2013) Melbourne.

## Relief measures provided by Australian Government agencies

A number of Australian government agencies provide extended periods for payments to people impacted by a disaster.

The Australian Tax Office provides:

- Automatic deferrals for 1- 3 months granted to taxpayers in highly impacted postcodes. These deferrals apply to Activity Statements and Income Tax obligations.
- Automatic penalty relief for 1- 3 months granted to taxpayers in highly impacted postcodes.

These penalties include:

- penalties for failure to lodge
- penalties for incorrect variations, and
- Shortfall penalties.

- Cessation of all debt activity for 1- 3 months granted to taxpayers in highly impacted postcodes.

This includes the:

- adjournment of existing debt cases
- no new debt cases created
- bulk Mailouts stopped
- outbound Calls stopped
- remission of the General Interest Charge and Shortfall Interest Charge.
- Cessation of all compliance activity for 1- 3 months granted to taxpayers in highly impacted postcodes. This includes new and existing audit cases.
  - Automatic fast tracking of positive advice and suspension of negative advice for 1- 3 months granted to taxpayers in highly impacted postcodes.
  - Automatic fast tracking of Activity Statements and Income Tax refunds for 1- 3 months granted to taxpayers in highly impacted postcodes.
  - Upon request, ATO staff or ATO material will be available at any Recovery Centre to provide support and advice to impacted taxpayers
  - Fast tracking Deductible Gift Recipient applications for new relief funds and providing advice to charity groups.
  - Other assistance, such as instalment variations, business assistance visits and record reconstruction may be provided upon request.

Further information is at: [www.ato.gov.au](http://www.ato.gov.au).

*State emergency relief and recovery plan: Part 4, Emergency management manual, Victoria* (State Government of Victoria 2010)

## Non-financial assistance provided by Australian Government agencies

A number of Australian government agencies provide free counselling services for people impacted by a disaster.

- The Department of Social Services provides mental health counselling for individuals over 16 and families counselling. Further information is at: [www.dss.gov.au](http://www.dss.gov.au).
- The Department of Health provides an online web portal to assist individuals facing mental health issues, including those impacted by a disaster. This site can be accessed at: [www.mindhealthconnect.org.au](http://www.mindhealthconnect.org.au).
- The Rural Financial Counselling Service provides free financial counselling to primary producers, fishers and agriculture-dependent small rural businesses, who are suffering financial hardship and have no alternative sources of impartial assistance. Further information is at: [www.agriculture.gov.au](http://www.agriculture.gov.au).

## Economic

*Emergency Relief Handbook* (ACOSS 2018)

*Underinsurance research into low-income earners in high-risk regions* (Department of Health and Human Services Essence Communications 2016)

## Environment

*Climate change solutions for Australia 2008* (Insurance Australia Group, 2008)



*Common Cause: The Case for Working with our Cultural Values. United Kingdom: Climate Outreach and Information Network, Campaign to Protect Rural England, Friends of the Earth, Oxfam & World Wide Fund for Nature* (Crompton T 2010)

*How does national environmental law apply to the natural disasters clean-up?* (Australian Government Department of Environment and Energy 2017)

*Inquiry into the Control of Ovine Johne's Disease in Victoria: Report, No. 46 Session 1999/2000.* (Environment and Natural Resources Committee (Parliament of Victoria) 2000)

*Part 4: Land and Biodiversity: LB8 Fire in the Victorian Environment* (Commissioner for Environmental Sustainability Victoria 2008)

*Securing the Future: a long-term plan for the Coorong, Lower Lakes and Murray Mouth* (Government of South Australia 2010)

*Sustainability and Disaster Management* (Dovers 2004) *Australian Journal of Emergency Management*, vol. 19, issue 1, pp. 21-25.

## Further reading

*Advance recovery and the development of resilient organisations and societies* (Leonard & Howitt 2010) *Integrative Risk Management: Advanced Disaster Recovery, Risk Dialogue Series*. Switzerland: Swiss Re Centre for Global Dialogue

*A potential crisis in wildfire emergency response capability? Australia's volunteer firefighters* (McLennan & Birch 2005) *Environmental Hazards*, vol. 6, issue 2, pp. 101-107.

*Disaster as systemic event and social catalyst: a clarification of the subject matter* (Kreps 1998 In Quarentelli (ed.), *What is a Disaster? Perspectives on the Question*, pp. 31-35) New York: Routledge.

*Disaster resilience education: A practice framework for Australian emergency management agencies* (Towers B et. al. 2016) *Bushfire & Natural Hazards CRC*.

*Final report of the Operation Recovery Taskforce: severe tropical cyclone Larry* (Department of the Premier and Cabinet, Queensland 2007).

*NSW recovery plan—final draft for endorsement May 2010* (State Government of NSW 2010 Sydney).

*Post incident analysis of recovery management February 2009 bushfires Hume Region, Victoria: Hume Regional Recovery Committee* (White K 2010)

*Report on the Tasmanian East Coast fires: community recovery, December 2006-December 2007* (Australian Red Cross 2007) Hobart, Tasmania.

*Social capital: a missing link to disaster recovery* (Nakagawa & Shaw 2004) *International Journal of Mass Emergencies and Disasters* 5: 22 (1)

*The final report of the Operation Recovery Task Force, Severe Tropical Cyclone Larry, April 2007* (Operation Recovery Taskforce 2007) Queensland State Government, Brisbane.

*The impact of the Port Arthur tragedy on the regional economy* (Wells M 1997) In *Port Arthur Seminar, Port Arthur Seminar papers: a record of the proceedings of the Port Arthur seminar, 11-12 March 1997, Melbourne, Victoria*. Canberra: Emergency Management Australia.

*The local government response to the Port Arthur incident. In Port Arthur Seminar, Port Arthur Seminar papers: a record of the proceedings of the Port Arthur seminar, 11-12 March 1997* (Noye 1997) Melbourne, Victoria. Canberra: Emergency Management Australia.

*The report of the Bushfire Recovery Taskforce – Australian Capital Territory October 2003* (Australian Capital Territory Bushfire Recovery Taskforce 2003) Canberra: Publishing Services for the ACT Bushfire Recovery Taskforce.

*Too hot to handle* (Four Corners (television program) Australian Broadcasting Corporation, 11 February 2002)



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