





Australian Institute for Disaster Resilience



NGLICARE NSW SOUTH | NSW WEST | ACT Bushfire Recovery Support Program

'Rebuilding better in communities impacted by natural disaster

MAXIXAX ROXAX

2020 - 2024

Aligned rac24 to the **CONFERENCE AND EXHIBITION**

3 - 6 SEPTEMBER 2024 ICC Sydney











Acknowledgement of Country



I acknowledge the traditional custodians of Gomora, land of the Gadigal people, of the Eora Nation on which we are gathering today as well as the people of the Yuin and Wiradjuri Nation, custodians of the land on which we live and work. And pay my respects to Elders past, present and emerging.



Australian Disaster Resilience Conference









Trigger Warning: Mental Health & Trauma related topics.

Lifeline - 13 11 14, Beyond Blue - 1300 224 636, 1800RESPECT – 1800 737 732 13YARN – 13 92 76 (24/7 crisis support phone line for Aboriginal and Torres Strait Islander peoples)











Anglicare Bushfire Recovery Support Team...

- Chaplains
- Administrators
- Grant Coordinator
- Rebuilding Advisors
- Recovery Coordinators













Who are we now?









JOANNE MURRELL

VON HUTCHESON

STEPHEN NICOL

LIAM MCMANUS











fin #ADRC24

Rebuilding Advisers

- On site they source and schedule trades using personal networks and a register of trusted trades from other clients
- In the planning space they act as intermediaries between councils and owner-builders
- Support clients as they knock their heads against the NSW Planning Portal and advocate when DA approvals are not forthcoming
- Connect clients with building designers and engineers, and chaperone clients through the design process to ensure that they are supported and that their ideas and concerns are heard
- Provide technical rebuilding advice, ranging from planning support right through to standing frames and hanging doors



Rebuilding advisory service across three LGAs: Eurobodalla, Bega Valley & Snowy Valleys













How did our Rebuilding Advisors help?

Cecile, Owner Builder Quaama, South Coast NSW











Here is another celebrated outcome...



Davi, Government Rebuild, Batlow, Snowy Valleys NSW











Rebuilding Advisors + Recovery Coordinators... What else did we do?

- In collaboration with the Recovery Coordinators, we supported around 90+ clients
- The team also assisted 31 Minderoo Pod recipients
- Through a forward-thinking program design, we assisted clients with brokerage of \$115,000 in total













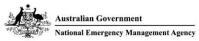
















Recovery Coordinators

Individual Support – what does it mean...

- Listen to understand ٠
- Building relationships ٠
- Assess and identify emerging needs ٠
- Wrap around & mental health support ٠
- Linking to relevant support services ٠
- Providing brokerage assistance ٠













Recovery Coordinators

Community Support – what is possible...

- Listen and learn
- Build capacity & connection within community
- Support grassroots community groups
- Assess community needs
- Assist with community-led programs and events supporting recovery and preparedness
- Support "from Community for Community" initiatives

Deconstructing Construction

TRIANGLE OWNER BUILDERS ARE PRESENTING

Speed dating with building

experts 5-7pm

development and construction

ee Community Dinner 7pr

Quasma School of Arts hall

All community welcome!

Wednesday, 31st August



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Triangle Owner Builders Group













Sanctuary, Team Cohesion and Selfcare in the disaster recovery support space...

- Better team connection ٠ through Sanctuary
- Success and wellbeing through • care, collaboration and respect
- Selfcare, time management and ٠ good boundaries















On behalf of the Anglicare Bushfire Recovery Support Team presented by:

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